BOARD OF INTERMEDIATE AND SECONDARY EDUCATION MALAKAND

STANDARD BIDDING DOCUMENTS (BSDs)
FOR FRAMEWORK CONTRACT OF DEDICATED FIBER-OPTIC INTERNET CONNECTIVITY (100 Mbps) Non Consultancy Services.
(Procurement under Rule 31A of KPPRA Rules 2014 via EPADs)

SECTION I: INVITATION FOR BIDS (IFB)

The Board of Intermediate and Secondary Education (BISE) Malakand invites electronic bids from eligible, PTA licensed, and registered Internet Service Providers (ISPs) through EPADs for entering into a Framework Contract under Rule 31A of KPPRA Rules 2014 for the procurement, installation, testing, commissioning, and operational maintenance of a 100 Mbps Dedicated Fiber-Optic Internet Connection. This connection is required to cater to the Board's expanding administrative operations, examinee portal services, and On-Screen Marking (OSM) requirements.

Issuance of Bidding Documents: Downloadable from the date of publication on the EPADs portal (E-Pak Acquisition & Disposal System), BISE Malakand website www.bisemalakand.edu.pk and KPPRA website www.kppra.gov.pk.

Procurement Schedule & Critical Event Details

Sr. No.	Procurement Event / Activity	Date & Time	Venue / Location
1	Deadline for Requests for Clarification	02/12/2026 at 05:00 PM	EPADs Portal / Office of Deputy Director IT, BISE Malakand
2	Pre-Bid Meeting Date & Time	03/12/2026 at 02:00 AM	Conference Room, BISE Malakand
3	Bid Submission Deadline	10/12/2026 at 02:00 AM	Submitted Online via EPADs Portal
4	Bid Opening Date & Time (Closing Date)	10/12/2026 at 02:30 AM	Conference Room, BISE Malakand
5	Call Deposit Receipt (CDR) / Bid Security	PKR 50,000/-	In favor of Secretary, BISE Malakand

SECTION II: INSTRUCTIONS TO BIDDERS (ITB)

1. Eligibility Criteria

1.1 **PTA Licensing:** Must possess a valid Internet Service Provider (ISP) / Class Value Added Services (CVAS) license issued by the Pakistan Telecommunication Authority (PTA).

1.2 **Tax Registration:** Must be registered with FBR (Active Taxpayer List for Income Tax) and Khyber Pakhtunkhwa Revenue Authority (KPRA) for Sales Tax on Services.

1.3 **KPPRA & EPADs Registration:** Must be registered on the KPPRA portal and hold an active, functional account on EPADs for electronic submission.

1.4 **Non-Blacklisting Undertaking:** Must provide an original Affidavit on PKR 100/- judicial stamp paper declaring that the firm is not blacklisted or disqualified by any government or autonomous entity.

1.5 **Bid Security:** Must submit a Call Deposit Receipt (CDR) / Bid Security of PKR 50,000/- issued by a scheduled bank in Pakistan in favor of the Secretary, BISE Malakand.

2. Framework Contract Mechanism (Rule 31A Compliance)

2.1 **Regulatory Provision:** This procurement is being executed under Rule 31A (Framework Contract) of the Khyber Pakhtunkhwa Public Procurement Regulatory Authority (KPPRA) Rules 2014.

2.2 **Contract Period & Validity:** The Framework Contract concluded with the successful bidder shall be valid for an initial period of one (01) Year from the date of signing of contract, extendable upon mutual written consent and satisfactory performance evaluation under KPPRA Rules, 2014, unless altered or cancelled by the Government of Khyber Pakhtunkhwa or higher authorities of the Government.

2.3 **Price Firmness:** The unit rates (one-time installation and monthly recurring charges) locked under this Framework Contract shall remain fixed and firm throughout the contract duration and shall not be subject to price escalation or variation.

2.4 **Call-Off Orders:** Services will be formally operationalized and drawn via formal Call-Off Orders / Work Orders issued by BISE Malakand as per institutional requirement as per locked bid rate.

3. Submission of Bids & Procedure

All technical and financial bids must be submitted electronically via the EPADs portal prior to the deadline specified (10/12/2026 at 02:00 AM). Bids submitted after the specified deadline or outside the EPADs mechanism will not be entertained.

4. Evaluation Methodology & Award Criteria

The procurement will be conducted using the Single Stage – One Envelope Procedure in accordance with KPPRA Rules 2014. Bids will first undergo technical evaluation to verify complete compliance with mandatory media, throughput, SLA, (Service Level Agreement) and licensing standards. Among technically responsive and compliant bidders, the contract shall be recommended for award to the bidder offering the Lowest Evaluated Total Cost (Least Cost Bid) for One Year (Item E of the Price Schedule).

5. Bid Validity

Bids shall remain valid for a period of 90 calendar days from the date of bid opening.

SECTION III: TECHNICAL SPECIFICATIONS & SCOPE OF WORK

The selected vendor shall be responsible for deploying, commissioning, maintaining, and supporting an enterprise-grade 100 Mbps dedicated fiber-optic link for BISE Malakand.

Sr. No.	Parameter / Specification	Mandatory Requirement Standard
1	Connectivity Media	End-to-End Dedicated Fiber-Optic Cable Infrastructure (Wireless last-mile links are strictly prohibited).
2	Bandwidth / Throughput	100 Mbps Dedicated Bandwidth with 1:1 Symmetrical Upload/Download Committed Information Rate (CIR).
3	Operational Scope	Dedicated throughput to seamlessly support On-Screen Marking (OSM), high-traffic online web portals, multi-department module integration, and executive administrative operations.
4	Service Level Agreement (SLA)	Minimum 99.5% Service Availability Uptime guarantee on a 24/7/365 basis.
5	Public IP Block	Dedicated Public Static IP Address Block (/29 or /28 pool as allocated by BISE IT Section).
6	Hardware & Backup	Dual-homed fiber optic termination with enterprise Media Converters / Fiber Routers and redundant backhaul routing.
7	Support & Escalation	24/7/365 dedicated NOC support with a maximum Mean Time to Repair (MTTR) <= 2 hours for link degradation or outage.

SECTION IV: FINANCIAL EVALUATION & PRICE SCHEDULE

Bidders must quote their rates electronically via EPADs using the standardized heads provided below. All rates quoted must be inclusive of all applicable federal and provincial taxes, duties, and levies.

Sr. No.	Description of Cost Head	Calculation Method	Quoted Rate (PKR) [Inclusive of Taxes]
A	Initial Installation Charges / One-Time Cost	As quoted by bidder	Quote Your Rate
B	Monthly Service Charges / Bill	As quoted by bidder	Quote Your Rate
C	Quarterly Service Charges / Bill (3 Months)	B x 3	[Calculated]
D	Annual Service Charges / Bill (12 Months)	C x 4	[Calculated]
E	**Total Evaluated Cost for One Year (Including Installation)**	**A + D**	**[Total Evaluated Cost]**

Note on Award Recommendation: The contract shall be recommended for award to the lowest responsive, technically compliant, and eligible bidder evaluated strictly on the basis of the Total Quoted Cost for One Year (Item E), subject to full compliance with KPPRA Act 2012 and Rule 31A of KPPRA Rules 2014.

SECTION V: SPECIAL CONDITIONS OF CONTRACT (SCC) & FRAMEWORK AGREEMENT

1. Framework Contract Governance: This agreement constitutes a Framework Contract governed by Rule 31A of the Khyber Pakhtunkhwa Public Procurement Regulatory Authority (KPPRA) Rules 2014.

2. Delivery & Installation Period: Deployment, fiber laying, splicing, hardware configuration, testing, and operational hand-over must be completed within 5 to 10 calendar days from the issuance of the formal Call-Off Order / Work Order.

3. Payment Terms: One-Time Installation Charges (Item A) shall be disbursed upon successful testing, commissioning, and verification report by the IT Section. Recurring charges (Item B/C) shall be billed quarterly/monthly at the end of each operational service period upon submission of standard invoice and SLA uptime confirmation report.

4. Price Stability & Rate Locking: The rates agreed upon under this Framework Contract shall remain locked, fixed, and firm for the entire contract duration. No increase in tariff, taxes pass-through adjustments (unless statutorily mandated), or rate revisions shall be allowed.

5. SLA Penalties: Failure to maintain 99.5% uptime will result in SLA penalty deductions calculated on a pro-rata hourly basis from monthly recurring billing invoices.

6. Performance Review & Termination: BISE Malakand reserves the right to terminate the Framework Contract under Rule 31A upon thirty (30) days written notice in case of persistent link failures, breach of SLA, non-compliance with KPPRA rules, or unsatisfactory technical service delivery.

7. Governing Framework: In case of unresolved disputes or performance default, proceedings shall be conducted strictly under the dispute resolution framework of the KPPRA Act 2012 and KPPRA Rules 2014.